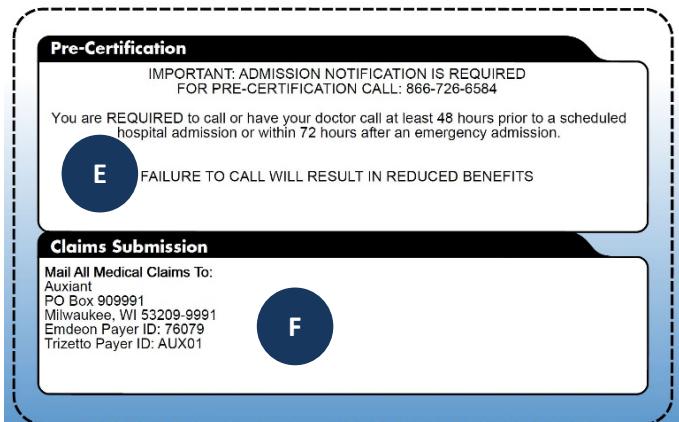
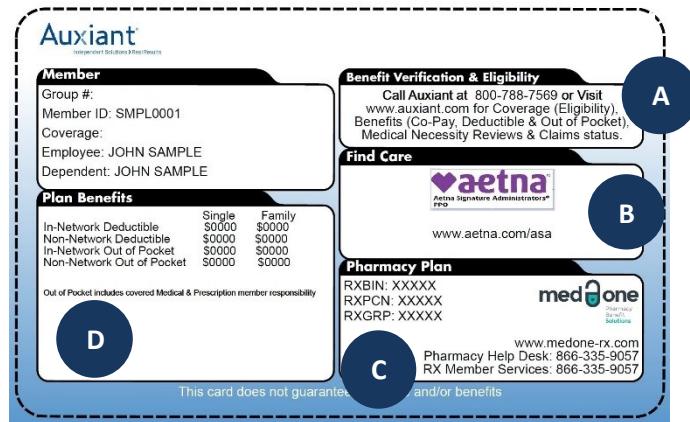


Auxiant Sample ID Card

Auxiant is your Third-Party Administrator

A TPA is the entity (such as Auxiant) contracted to set up and provide administration to the health plan you are enrolled in. A TPA is not an insurance company. Auxiant's primary role is to process and pay claims as instructed by your employer's Plan Document, which outlines all medical benefits. It is important that a copy of your ID card is presented to each of your providers to ensure claims are processed timely and correctly.

Below is a sample ID Card and clarification on each section:



- A. **Benefit Verification** – This section provides information on how to verify if a service is covered, confirm what your specific benefits are, questions on claims, and other general customer service inquiries.
- B. **Medical Plan** – This section identifies **Aetna** as the Plan's PPO network (Preferred Provider Organization).

The PPO Network is NOT able to answer benefit or claims related questions- please call Auxiant for assistance with this.

- C. **Pharmacy Plan** – This section identifies **MedOne** as the PBM (Pharmacy Benefit Manager) being used to administer prescription coverage for the Plan.
- D. **Plan Benefits** – This section displays the applicable deductible and out of pocket limits for the Plan option the member is enrolled in.

- E. **Pre-Certification** – This section includes contact information for initiating precertification when you have a scheduled inpatient or outpatient procedure. You or your provider should call the phone number listed to verify if a precertification is needed for a specific procedure, or to check the status of a precertification.
- F. **Claims Submissions** – All medical claims should be submitted as directed in this section. Claims will be reviewed for provider network participation and procedure discounts, then processed and paid by Auxiant according to the **Vibrant Health** Plan Document.